

SMEG TECHNICAL INFORMATION ONLY

GRILL ELEMENT HANGING DOWN

Models affected - BM93 BU93 DOSC34 DOSC36 DOSF44 DOSF634 DOSF6390 DOSP38 DOSP6390 DUSC36 DUSF44 DUSF636 SUK62-8 SY4110-8 SY62MX8 SY93 SYD4110 TR4110 TR62 TR93

Summary of Issue - Customer reports the grill element is hanging down when the appliance was delivered.

Resolution - **This is not a fault!** The grill element is designed to be lowered or tilted to aid with the cleaning of the oven cavity. The element can be simply lifted up and clipped back into place.

Details are within the user manual in the “Cleaning and Maintenance” section, subsection “Cleaning The Top Part Roof”, (see diagrams below).

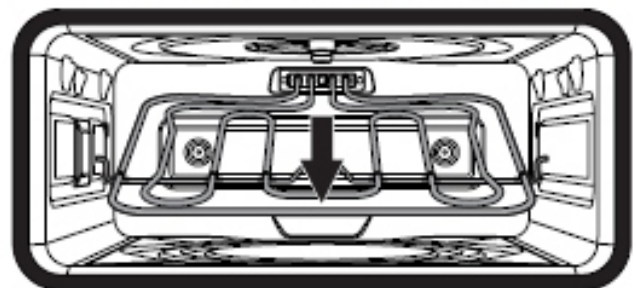
Cleaning the top part (roof)

The auxiliary oven is fitted with a tilting heating element which facilitates cleaning the top part (roof) of the oven.

1. Delicately push the middle section of the upper heating element towards the rear of the oven to release it from the central bush.



2. Gently lower the element until it stops.



Improper use

Risk of damage to the appliance

- Do not bend the heating element excessively while cleaning.

When you have finished cleaning, put the heating element back in position.

If the element continues to fall down then it **may** indicate an issue which would require an engineers visit.